

Quality Policy

QAco Pty Ltd is a leading responsive maintenance company operating in the Greater Sydney Area and across NSW.

Our core activity involves delivering general maintenance services for our clients.

QAco management develops and implements quality objectives, which in general seek to:

- provide our clients with an exceptionally positive experience throughout the life of project.
- provide our employees with a sense of pride at being responsible for such positive outcomes and results.
- Our quality to be sought after within the building and maintenance industry by clients, employees, and subcontractors.

To achieve these outcomes, we have established and implemented an HSEQ Management System. Our comprehensive HSEQ program is based on continual improvement and in line with the requirements detailed in: Quality Standard ISO 9001, Safety Standard ISO 45001, and Environmental Management Systems ISO 14001. The HSEQ system is designed to provide a framework for establishing, implementing, and reviewing our quality objectives by:

- Ensuring that clients and other stakeholder expectations are understood, consistently satisfied with findings documented at management meetings, action taken as required.
- Focussing on the client experience and seeking their feedback during stages of the work and at after completion ensures a quality result.
- We maintain the high quality of the services we provide by monitoring work order progress via in-progress and post-work inspections and quality audits.
- Continual development and implementation of more efficient & effective operations and project management practices through the improvement of our reporting systems.
- Maintaining and promoting the compliance and skills of all employees and workers through our training and competency program.
- Ensuring compliance with relevant codes of practice, standards and other statutory regulations by monitoring industry related legislative changes and implementing these changes through the organisation.
- Demonstrating commitment to minimising incidents through the promotion of safe work practices and care of the environment through our HSEQ System.
- Allocate appropriate resources to meet the commitments of the policy.

This signed statement of policy will be displayed at all relevant work locations.



Qasim Ali Munir
Managing Director

Date: 06-02-2023

Reference: ISO 9001:2015 clause 5.2